

Year: 2017

Category :
Food waste
Circular Economy
Social development

Country of the Best Practice:
Singapore

Company name: SODEXO

Industry: Quality of Life Services
(On-Site Services -Food and
Facilities Management; Benefits
and Rewards)

Turnover (2016):
Worldwide: 20.2 Billion
Asia Pacific:

Workforce (2016):
Worldwide: 425,000
Asia Pacific: 60,000
Singapore: 1,100

Headquarter (country): FRANCE

Company Website :
www.sodexo.com

Company logo:

**SHOW CASE TITLE :****FOOD WASTE - A CIRCULAR ECONOMY TOPIC****COMPANY NAME :****SODEXO****BACKGROUND**

Please briefly describe your line of Business. Who Initiated this Project? What drove the company buy into this initiative?

In 50 years, Sodexo has gone from a food-services startup in France to a global company capable of providing more than 100 quality of life services for the 75 million consumers around the world daily through our 425,000 employees. Food services account for about 70% of Sodexo's revenues. While the global food production is set to increase with the growing population and consumerism, there is significant inefficiencies happening across the food value chain through food waste, where 30-50% of food meant for human consumption is consumption. A lot of time, money, energy, fuel, water, passion, and love have gone into the making of the food from the farm to the fork that is being wasted at the consumer end. Yet at the same time 800M people suffer from hunger and malnutrition. Food waste needs to be addressed holistically through an effective circular economy approach with a focus on food waste elimination. In the event of any leftover food, it is redistributed, followed by recycling into compost, fertilizer, animal feed etc. As part of its effort to fight food waste, Sodexo has established a global program called WasteWatch, which helps to identify the causes and define action plans to prevent waste. This waste is measured, monitored and recorded using a centralized reporting tool. The efforts help to reduce food waste by up to 45% within 2 to 6 months. In Singapore Sodexo has started taking action to address food waste as a key topic through consumer engagement in particular targeting the student community, food waste operational analytic systems, recycling opportunities both on site (composts) and off site (to convert to energy in partnership with the Singapore government), etc. The food waste project was a right thing to do for Sodexo as there are environmental, social, and economic reasons in reducing food waste. It is a business project led by the business operations that integrates sustainability. For the work on food waste, and the many other sustainability topics, Sodexo has been the leader in our industry in the Dow Jones Sustainability Index for the 12th year in a row.

OBJECTIVE(S)

Which Best Practice objective(s) does the company want to achieve with Your Project?

- To influence consumers to make more informed personal choices that help minimize food waste.
- To make a significant environmental impact through food waste reduction, as food waste is one of the largest contributors to GHG emissions and therefore climate change.
- To make economic savings from reduced food waste and waste management.
- To support the fight on food insecurity.

Sustainable Investment and Best Practices SHOWCASES

APPROACH

Which were the critical phases of Your Project implementation? Were other department(s) or function(s) involved in your project?

- This is an integrated business project:
- Internally: Corporate Responsibility, Operations, Food Platform, Supply Chain, Operations Efficiency, etc.
- Externally: Clients, Consumers, Governmental agencies, NGO, Tech. Systems Provider, Schools, etc.

RESULTS

Was your project successful? Which tangible results could be highlighted? Also please state any challenges and obstacles encountered if any.

Yes.

The biggest challenges include the need for changes in people's attitudes and behaviors around food waste. For this reason, effective engagement and communication with key stakeholders, including consumers, clients and employees, are critical to achieving successful outcomes.

KEY SUCCESS FACTORS

- **CONTRIBUTION TO CORPORATE PERFORMANCE**

Describe the concrete measurable benefits and outcome of Your Projects (if possible give numerical results)

Based on actions implemented at sites:

- Reduced purchasing cost on food
- Reduced waste management cost
- Reduced labor cost (less waste to handle)

- **ENVIRONMENTAL, SOCIAL AND GOVERNANCE BENEFITS**

What are the social, environmental and/or governance benefit(s) and impact(s) resulting from your Best practice?

Based on actions implemented at sites:

- Reduction in food waste.
- Reduced volume of organic waste sent to landfill
- Reduced carbon footprint
- Reduced water footprint
- Thousands of student community engaged on food waste.
- Efficiency and Productivity improvements.
- Greater employee engagement
- Greater client engagement